



# Operational Updates and Status Report

Board of Directors Meeting

April 27, 2020



# CHC Covid 19 Response

- Practice Operations:
  - Daily adaptation – “course corrections”
  - Volume down by 41.9% at lowest point/last week =33.5%
  - Telehealth = 10-15% of volume
- Pharmacy:
  - Small decrease in volume – est. 10%
  - Drive thru/curbside service continues to evolve
- Testing
  - 192 tested to date/38 employees
  - 17 positives/3 employees
  - Antibody test available as of 4/27/20 – initial roll-out to staff anticipated once pricing is made available
- Equipment and supplies
  - Continual monitoring
  - Regular updates on use consistent with CDC guidelines
- Staffing and Workforce Impact
  - Workforce impact = 20-25%
  - Tuesday stress management session average attendance = 35
- Media and Public Relations
  - Regular updates to social media and website as needed

## Emergency Relief and Recovery Funding

- Refer to April 18, 2020 Board Briefing
- Additional Provider Relief Funding = \$181,130.89
- Stay tuned...

## Advocacy and Health Policy

### Federal:

- Health Center funding
  - Continued advocacy message re: stable and long term funding
- Successful campaign for HHS to modify allocation methodology for Provider Relief Fund
  - CHC impact = \$180K
- Ongoing focus on relief and recovery funding
- HRSA has suspended health center OSVs but 340B audits are ongoing

### State:

- No final action on state budget
- General Assembly to be called back on or before 6/14/20

# External Partnership Updates

## Community Integrated Management Services (CIMS)

- Meetings ongoing via Zoom

## South Carolina Primary Health Care Association (SCPHCA)

- Regular meetings via Webex
- Weekly Covid Response meetings

## NACHC and BPHC:

- Regular updates and FAQs
- NACHC Board meetings via Zoom

## OCHIN:

- Ongoing Covid support
- Regular discussions among CEO Advisory Council

# Consulting Activities

