



Business Development and Corporate Compliance

Brooke Holloway
Quarterly Report
June 22, 2020

HR Update (Metrics)



- Hiring (and separations) slowed down during the initial onset of COVID-19 in our area, but it has leveled back off to an average rate.

HR Update (Metrics)



- Voluntary separations have decreased since the beginning of 2020.

Activities Around Our Division

- ⦿ After making it through the OSV and the Budget Period Renewal, we began to feel the effects of COVID-19 on our work.
- ⦿ In addition to our normal day-to-day duties, we now have added duties which include things like helping staff navigate the COVID-19 leave process, assimilating and implementing new compliance measures related to COVID-19, and maintaining inward and outward communication related to COVID-19.

Marketing and Development

- HealthStream online learning platform conversion is complete. Rachel is in the process of preparing for full implementation with staff. The first onboarding with HealthStream went well.
- Maintaining inward and outward communication regarding all things COVID-19.

Marketing and Development

- ⦿ Since January 1, 2020, we have assisted 14 patients through the benevolence fund.
- ⦿ Throughout the almost 6 years since we started the benevolence fund, we have assisted 193 patients!

Human Resources and Credentialing/Privileging

⦿ Provider Recruitment

- Dr. Elian (Pediatrician) came for a site visit last week.
- Liz Morris, NP started today.
- Dr. Casey Holmes will start in August.

⦿ Onboarding

- We have added a new section to onboarding which will take place the month after a new hire starts. Terri Woodrome will discuss QI, and Jessica Jacobs will discuss Behavioral Health.

Human Resources and Credentialing/Privileging

◎ Students

- Expanding and strengthening partnerships with local schools, including North Greenville, Anderson University, and Presbyterian College.
- After a temporary pause, we began allowing students back into our sites on June 1 with some stipulations.

Human Resources and Credentialing/Privileging

- Converting provider employment contracts for FY21 to eSignature via DocuSign.

Community Health

- Kathy Jennings completed the course to become a Community Health Worker. Shantate Morton is currently enrolled.
- Continuing to assist ACA benefits clients with issues and special enrollments.
- Migrant Clinic is still operational.
- Working with SC Thrive to connect ACA clients with additional benefits.
- Continued (at least attempts) outreach to special populations.