Chief Medical Officer's Report

MAY 30, 2018

DATA FROM 12 MONTHS PRIOR TO ONE MONTH AGO

Recruitment and Staffing

Current vacancies

- Pediatrician for TCC – immediate need
- Director of Pediatrics – immediate need for leadership
- Pediatrician for HTP – immediate need
- Family medicine provider for CFFP – need next month
- FP provider for WSFP – impending vacancy for December or sooner

Recruiting/Plans

- Very viable candidate interviewed for TCC – ready to make offer
- Interim Director of Pediatrics - 2 interested candidates, interviews conducted
- Working on possible PNP option for HTP
- Returning Jo Hammett, FNP, will take over CFFP in June
- Working on options for WSFP – multiple candidates/potentials
- Peds and FP recruiting continues at full pace

Production Highlights

Overall for month

- Last month's FP patients per day: 15.9
- Last month's Peds patients per day: 18.2

"Real" Range – 12.7 to 21.9 patients per day

- Notables
  - Top producer is (still) Castellone at CFFP, even though pregnant (8 months)
  - Both FP and Peds down somewhat this month
  - Migrant continues to average 17+ patients per day
  - Month marred with illness, accidents, personal issues, new provider

Quality/Population Health

Patient-Centered Medical Home (PCMH)

- Organization-wide at level 2, TCC level 3
- Plans for meeting initial “check-in” June 2018 proceeding well

Meaningful Use

- Successfully Submitted Stage 2 for 2016
- Very little chance of any MU for 2017, but renewed efforts investigating
- Working to accomplish MU for 2018

Population health

- New MQIPH hired, started this week
- Care Coordination committee renewing efforts and efficiency
- Increased involvement in staff, more planned
- CIMS dashboard work continues

Quality Measures

Control of diabetes (A1C levels)

	Where we are	Where we want to be
Great! (< 8)	63%	>60% ✓
Still too high	26%	<22% ✗

Slight worsening from last month

Quality Measures

Control of hypertension (blood pressure)

	Where we are	Where we want to be
So close…	59%	60% ✗

No change from last month

Quality Measures

Cervical cancer screening (Pap tests)

	Where we are	Where we want to be
At goal	37%	35% ✓

Slight increase from last month

Quality Measures

Breast cancer screening (mammograms)

	Where we are	Where we want to be
So-so	52%	60% ✗

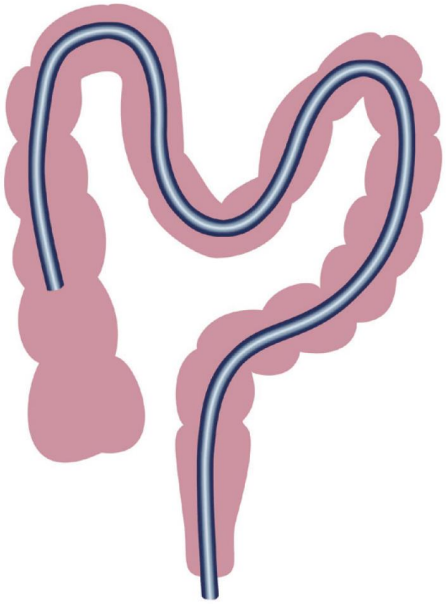
No change from last month

Quality Measures

Colon cancer screening (colonoscopies)

	Where we are	Where we want to be
Approaching goal	43%	47%

Tiny increase from last month…again



Quality Measures

Vaccination rates (children)

	Where we are	Where we want to be
Fixed reporting	18%	30%

Found reporting glitch, so marked improvement, but still a ways to go

Quality Measures

Appropriate meds for persistent asthmatics

	Where we are	Where we want to be
Not there yet	63%	80%

Increased from last month

Quality Measures

CAD (heart) patients on lipid lowering therapy

	Where we are	Where we want to be
Not there yet	59%	80%

Slight decrease from last month

Quality Measures

Adolescent well-care visits, age 12-21

	Where we are	Where we want to be
Getting closer	44%	50%

Big increase from last month (~5%)

Quality Measures

Well-child visits, children 3-6 yrs old

	Where we are	Where we want to be
Getting closer	54%	60%

Slight decrease from last month

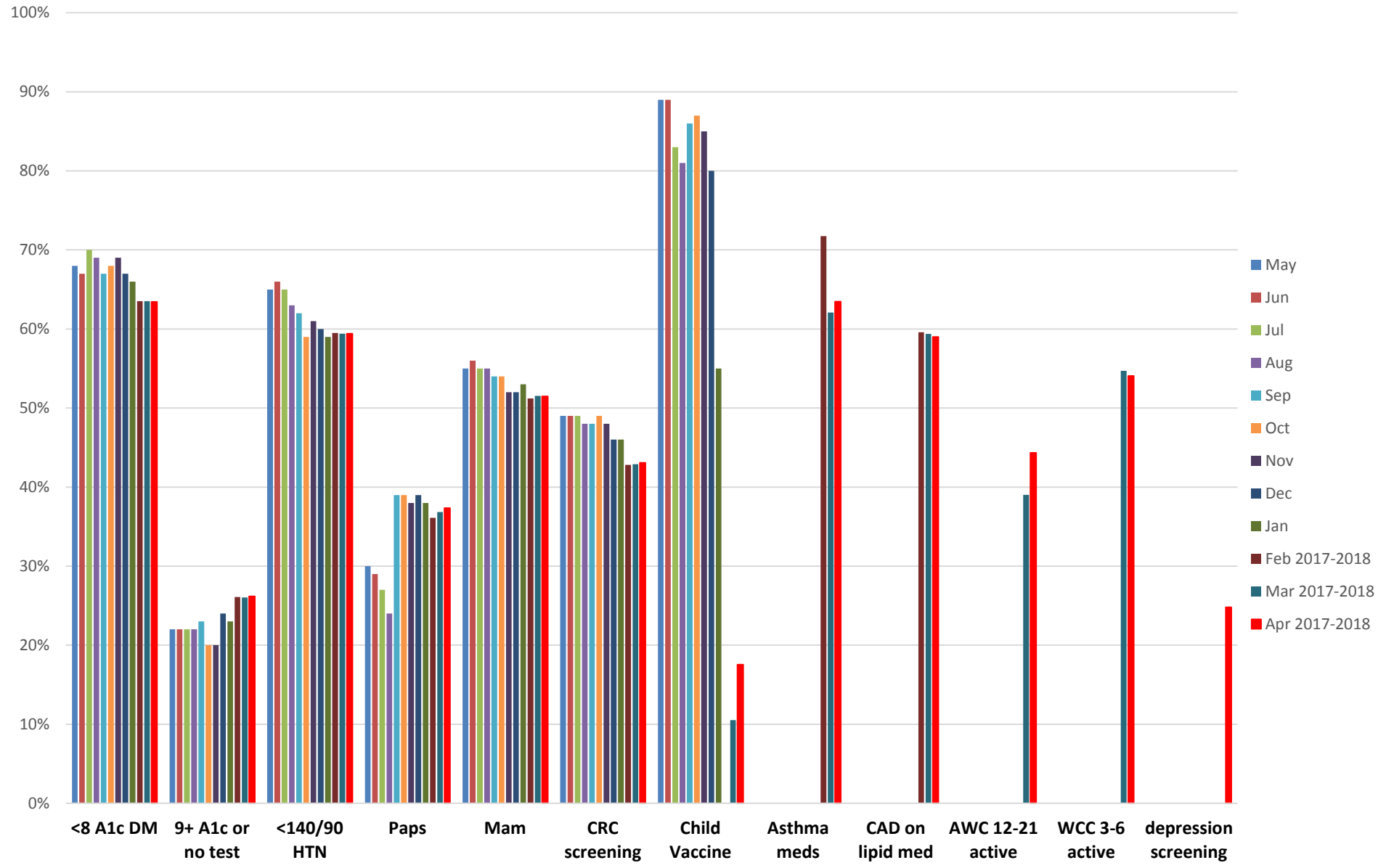
Quality Measures

Depression screening, all patients 12+

	Where we are	Where we want to be
New measure	25%	Goal of 30%?

New measure this month

Quality Measures Graph – new again



Compliance

Peer review

Results all in, to be presented in coming months

Patient Satisfaction Survey

Received from sites and tallied , to be presented in coming months

Dismissals for the month

1 for this month – excessive no-shows/cancellations, rudeness, provider and staff disrespect

Compliance

Delinquent notes –

Provider #3 – 8 -> 177 -> 393 -> more -> 133 -> 162

Still working with provider. Getting weekly reports.

Credentialing and Privileging Renewal FY2019

Anderson, Casie, FNP
Batson, Ashley, PharmD
Berbin, Jonathan, MD
Bonetti, Juan, MD
Bridges, David S., MD
Casey, Bryan, DO
Castellone, Chelsea, PA
Cooper, John "Jack", PharmD
Dahlberg, Dori, FNP
Dahlberg, Jason, MD
French, James, MD (new LT)
Gary, Shavonda, PharmD (new)
Goldstein, D. Lee, MD
Grate, Deborah J., MD
Hammett, Jo, FNP (re-new)
Hinkle, Veronica, FNP
Holmes, Joshua, MD
Jenkins, Ashley, MD
Johnson-Bailey, Melanie, MD
Lyons, Richard, RPh
McCann, Christa, MD
McCaslan, Johnathan Christopher, PA
McDaniel, Ashley, PNP
McGarity, Brandy, PNP
McKenzie, Melissa, PNP
Mellette, Dominic, PharmD
Minick, Sarah L., PharmD
Monson, Gail, RNC WHNP
Neeley, Christina, MD
O'Dell, Angela, FNP
Patterson, Jennifer, FNP
Pendergrass, S. Darby, MD
Pfeiffer, John A., MD
Platt, Cheryl, CPNP
Polanco Zacarias, Viarda Licelot, MD
Reinholz, Christian, MD
Reynoso, Clarissa, MD
Simons, Locke, MD
Stanley, William, PA
Storey, Alice, PharmD
Sutherland, Arthur, RPh
Watkins, Leanne, FNP
Worthlyn White, PNP (new LT)
Whitehead, Tommy Scott, PA
Whitley, Vernon C., MD
Wiggins, Ashley, MD
Witt, James, RPh
Wulfekotte, Brenda, FNP
Zimik, Elcy, MD

Action Items

Credentialing and Privileging

Entire big list of all providers

Quality Improvement Program 2018 update

Needs approval