

Chief Medical Officer's Report

FEBRUARY 24, 2020

DATA FROM 7/23/2019 TO 1/31/2020

Recruitment and Staffing



Announcements and Updates

- none

Current vacancies

- Saluda – filled with floaters and Dr. Grate (2 days per week)

Upcoming Vacancies/Resignations

- none

Recruiting/Plans

- Residents interested from MCFM; 1-2 for 2021
- Regular FP and Peds recruitment meetings

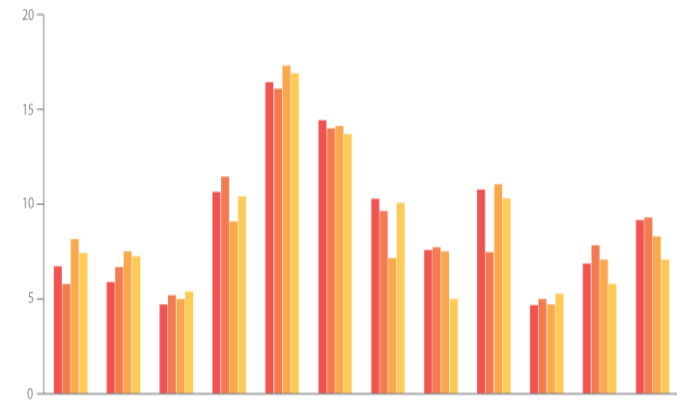
Production Highlights

Overall for month

- Last month's FP patients per day: 14.1 ↓
- Last month's Peds patients per day: 18.1 ↓

“Real” Range – 10.9 to 20.6 patients per day

- Notables
 - Most productive provider this month was **Dr. Bridges at VFP**
 - Peds in general accelerating faster than FM



Quality/Population Health



Patient-Centered Medical Home (PCMH)

- All sites certified except Hometown and the Village
- **TCC recertified as PCMH!**
- Other sites renewal (check-in) April 2020, **data submission next week**
- We have been asked to apply for PCMH Advanced project through the SCMA

Meaningful Use

- Re-evaluating now Epic in place – reports generated, plan forming
- **Finding system issues and workflow issues - addressing**

Population health

- Received award from Molina for “most gaps closed”
- Work continues through strong effort from Director of QI and Population Health

Quality Measures

Not this month

Quality Improvement Committee

Meeting November 26, 2019

Staff updates and introductions

Gap Report discussion

Diabetic Eye Exam day at UFP 12/3/19

Mobile Mammography day at Administrative Services 12/20/19

PCMH Discussion

Purpose and makeup of PCMH Committee

Upcoming Annual Reviews – process and schedule

Next meeting 1/21/2020

Compliance

Peer review

Fall/Winter 2019 results in – need to tally and present

Patient Satisfaction Survey

New version of survey has been sent to sites – some sites needed “more”

Dismissals for the month

2 for rude, argumentative, threatening behavior

Delinquent notes

New monitoring system, will start reporting soon

Risk Management



Meetings December 17, 2019 and February 18, 2020

Incident reports reviewed, trends noted (none significant)

Risk assessments done with only minimal updates and additions.

Will have Annual Risk Assessment report to be presented in coming months

Risk Management



Risk Management Goals

- Risk Management Plan ✓
- Risk Management Committee ✓
- Current risk assessment ✓
- Quarterly risk assessments – 4 now completed for 2019, 1 completed for 2020
- Annual Risk Management Report ✓
- Risk Management Training plan developed and implemented ✓

Action Items

Credentialing and privileging

- **none**