



Operations, Information Technology, and Facilities

Miriam Ferguson, CIO/COO
Quarterly Report
July 26, 2021

IT

- Steven Bradberry – System Administrator
- Tim Anderson – Network Administrator
- Valerie Moore – Computer Support Specialist
- Donny Davis – Data Report Analysis
- Johnny Green – Junior System Administrator

IT Projects

- Deploying next generation email SPAM and Phishing filter using Antigena with Darktrace AI
- Corporate SharePoint Hub with Sites for all departments.
- Migrating IT server files to SharePoint Online
- OneDrive Conversion for all user documents including Home Drive
- Deploying updated Office 365 applications to all users
- Creating a new user script in conjunction with DocuSign for user onboarding
- Backup hardware upgrade to replace Dat adomain and offsite repository
- Admin Services Conference Installation
- Amerihealth file extract
- SDWAN Migration - Network redundancy at each site.
- Voice Migration to SIP Trunk for all sites - saves money and provides redundancy.
- New Voice Cluster deployment - replacing aging and unsupported phone system with new one (this fall)
- SSO with Imprivata



Facilities

- TCC renovations
- Bethany move and renovation
- Lakelands renovations

Vaccines

- Festival of Discovery – BBQ and Blues and COVID vaccine
- Peds vaccinations
- Migrant Farmworkers

Let's Talk Reality

- This is complicated.
- One solution doesn't fit all.
- We have to be nibble.
- What we do today may not be what we do tomorrow or a month from now.
- There are a number of things that are out of our control.



Focus on What Matters

That is getting vaccines into arms of people as quickly and safely as possible.