

# Chief Medical Officer's Report

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APRIL 23, 2018

DATA FROM 12 MONTHS PRIOR TO ONE MONTH AGO

# Recruitment and Staffing



## Current vacancies

- Pediatrician for HTP – impending need
- FP provider for WSFP – impending vacancy for December or sooner

## Recruiting/Plans

- Returning Jo Hammett, FNP, will take over CFFP in Summer
- Peds and FP recruiting continues at full pace

# Production Highlights

None this month

# Quality/Population Health

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## Patient-Centered Medical Home (PCMH)

- Organization-wide at level 2, TCC level 3
- Plans for meeting initial “check-in” June 2018 proceeding well

## Meaningful Use

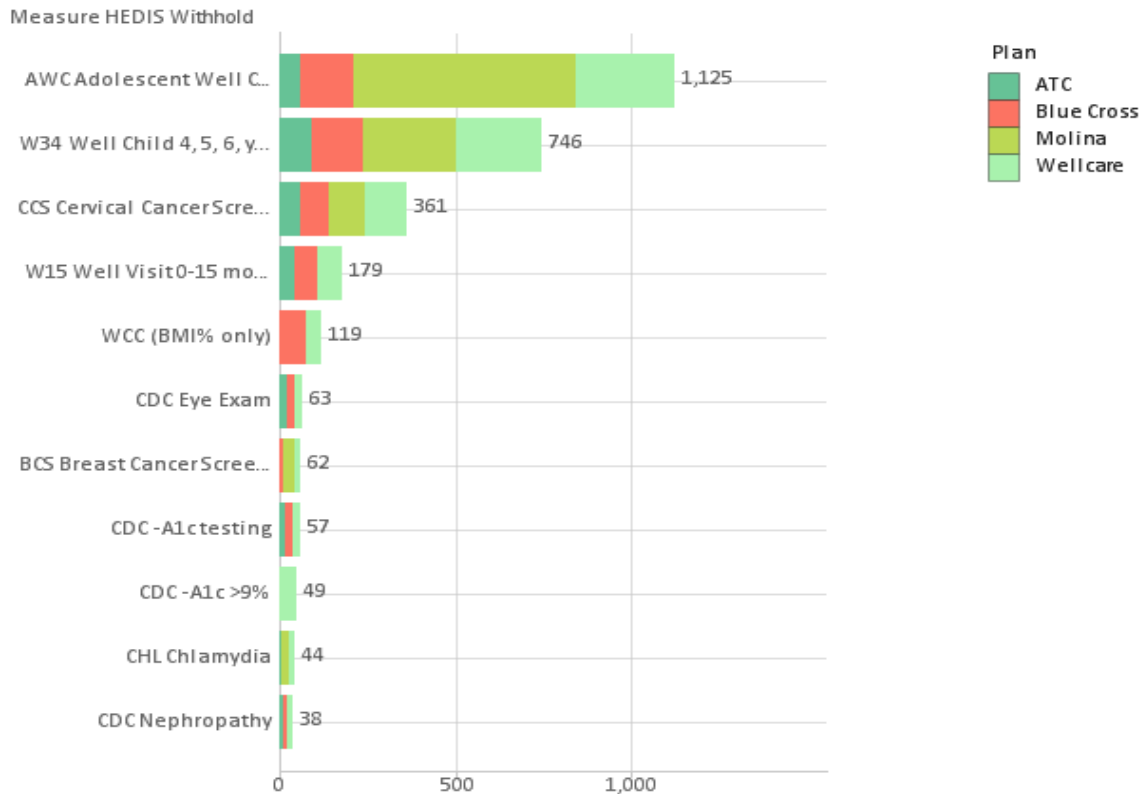
- Successfully Submitted Stage 2 for 2016
- Very little chance of any MU for 2017, but renewed efforts investigating
- Working hard to accomplish MU for 2018

## Population health

- Care Coordination committee renewing efforts and efficiency
- Increased involvement in staff, more planned
- Interviews underway for new MQIPH and offer made!
- CIMS dashboard work continues

# Quality Measures

## HEDIS WITHHOLD Gaps In Care Measures







Why report on certain items versus others?



# Quality Measures



## Control of diabetes (A1C levels)

	Where we are	Where we want to be
 Great! (< 8)	64%	>60% 
 Not so hot (>9 or not done)	26%	<22% 

**No changes from last month**

# Quality Measures

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Control of hypertension (blood pressure)

Where we are

Where we want to be



Almost...

59%

60% **X**

**Slight decrease but so very close**



# Quality Measures



Cervical cancer screening (Pap tests)

Where we are

Where we want to be



At goal

37%

35%



**Slight increase from last month**



# Quality Measures



Breast cancer screening (mammograms)

Where we are

Where we want to be



So-so

52%

60%



**Slight increase this month**

# Quality Measures

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Colon cancer screening (colonoscopies)

Where we are

Where we want to be



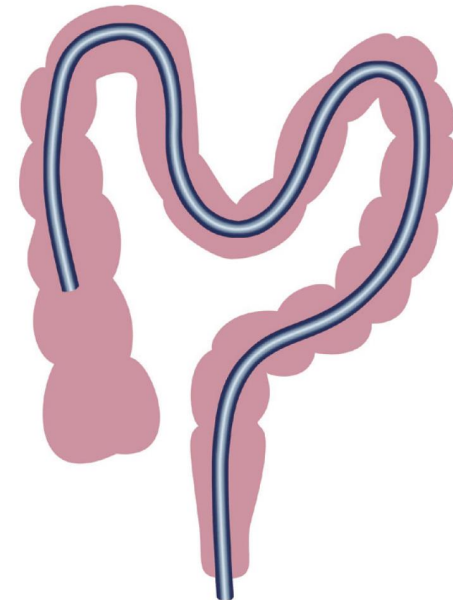
Almost to  
(new) goal

43%

47%



**Tiny increase from last month**



# Quality Measures



## Vaccination rates (children)

Where we are

Where we want to be



New reporting

11%

30%



**Flu is the biggest problem:**

**63% with no flu shot**

**21% with only one flu shot**

**66% of kids who got 2+ flu shots, got the rest of their shots**

**52% of kids got all their shots BUT the flu**

# Quality Measures



## Appropriate meds for persistent asthmatics

Where we are

Where we want to be



Working on it

62%

80%



**Decrease from last month but numbers closer to expected (UDS and their mention of “mild”)**

# Quality Measures



CAD (heart) patients on lipid lowering therapy

Where we are

Where we want to be



Working on it

59%

80%



**New measure**  
**Slight decrease from last month**

# Quality Measures



Adolescent well-care visits, age 12-21

Where we are

Where we want to be



Working on it

39%

?? – maybe 50%



**New measure to report**  
**Caveats of active patients and rolling 12 months**

# Quality Measures



Well-child visits, children 3-6 yrs old

Where we are

Where we want to be



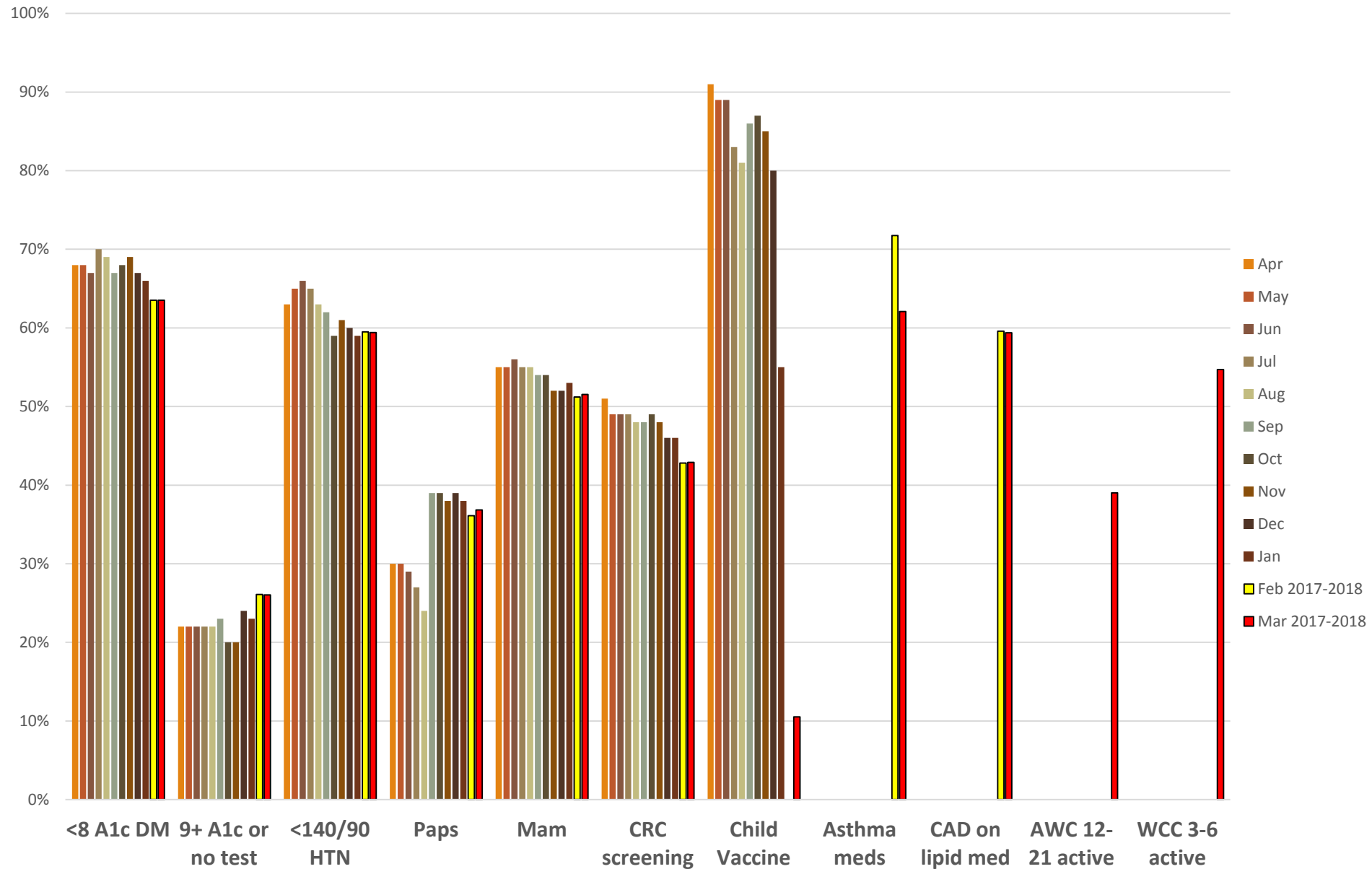
Doing well

55%

?? – maybe 65%

**New measure to report**  
**Caveats of active patients and rolling 12 months**

# Quality Measures Graph – new and improved!





# Compliance

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## **Peer review**

Results all in, to be presented in coming months

## **Patient Satisfaction Survey**

Received from sites and tallied , to be presented in coming months

## **Dismissals for the month**

0 for this month

# Compliance

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## Delinquent notes – *compared to last month*

Provider #3 – 8 -> 177 -> 393 -> more

Immediate plan in place. Usual threats not as effective as expected.

Update: after “alternate” plan, number has now decreased

# Action Items

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## Credentialing and Privileging

Worthlyn White, PNP – locum tenens to work in Hometown

Pediatrics starting in May