

Chief Medical Officer's Report

JUNE 24, 2019

DATA FROM 12 MONTHS PRIOR TO ONE MONTH AGO

Recruitment and Staffing



Announcements and Updates

Current vacancies

- Pediatrician for HTP – **filled with letter of intent**
- Provider for TCC (physician or APP) – immediate need

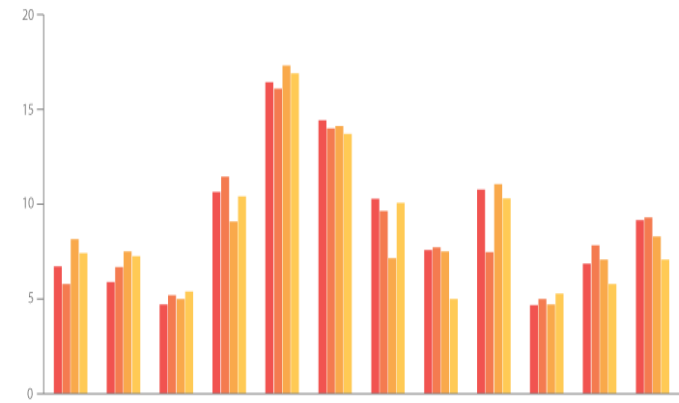
Upcoming Vacancies/Resignations

- Dr. Deborah Grate, Saluda, now gone to part-time
- Dr. Jon Berbin, McCormick, October 2019 to part-time
- Dr. Lee Goldstein, Village FP (gyn), July 2019

Recruiting/Plans

- **Pediatrician, Dr. Chard, signed letter of intent for HTP full-time**
- **PNP for work between HTP and TCC – offer extended**
- **Sarai Graves, PA about ready to see patients – full-time PRN floater**
- Bilingual FNP student interested in Saluda Jan 2020 – **offer being considered**
- Residents interested from MCFM; 1-2 for 2020; 1-2 for 2021
- Regular FP and Peds recruitment meetings

Production Highlights



Overall for month

- Last month's FP patients per day: 15.1 ↓
- Last month's Peds patients per day: 16.4 ↓

“Real” Range – 12.7 to 20.1 patients per day

- Notables
 - Highest producer was **Bridges** at the Village
 - **Everyone generally down**
 - **PFHC averaged 14.7 for May– highest average since August 2015!**

Quality/Population Health



Patient-Centered Medical Home (PCMH)

- All sites certified except Hometown and the Village
- TCC renewal due January 2020
- Duties for PCMH switched over to Director of QI and Population Health

Meaningful Use

- Re-evaluating once Epic in place

Population health

- Received award from Molina for “most gaps closed”
- Work continues through strong effort from Director of QI and Population Health

Clinical Quality Metrics – now by handout

Clinical Measure	Where we are	Where we were	Change	Goal	At Goal?	Comment
Controlled Diabetes	70.2%	70.2%	Improving	60%	TRUE	Practically flat
Uncontrolled Diabetes	20.8%	21.0%	Worsening	20%	TRUE	Improving nicely
Hypertension Control	57.1%	56.7%	Improving	60%	FALSE	Nice improvement
Cervical Cancer Screening Rate	39.4%	38.9%	Improving	35%	TRUE	Mild increase
Breast Cancer Screening Rate	55.8%	55.2%	Improving	60%	FALSE	Mild increase
Colorectal Cancer Screening Rate	43.5%	43.5%	Improving	47%	FALSE	Practically flat
2 Year Old Vaccination Rates	22.4%	21.1%	Improving	30%	FALSE	Another "big" increase, still same issues
Appropriate Asthma Meds	58.7%	60.0%	Worsening	80%	FALSE	Moderate decrease
CAD Patients on Anti-Lipid Therapy	75.5%	75.4%	Improving	80%	FALSE	Slight increase
Adolescent Well-Care Visits	36.1%	41.9%	Worsening	50%	FALSE	Big drop - not sure why
Well-Child Visits, Age 3-6 yrs	57.5%	57.8%	Worsening	60%	FALSE	Slight decrease
Well-Child Visits, 6 before 15 months	48.7%	48.5%	Improving	55%	FALSE	Slight increase
Depression Screening Rates	46.8%	46.8%	Improving	30%	TRUE	Practically flat
Diabetic Eye Exams	20.6%	20.8%	Worsening	30%	FALSE	Slight decrease
Diabetic Kidney Screening	63.6%	64.2%	Worsening	80%	FALSE	Mild decrease

Quality Improvement Committee

Meeting May 28, 2019

Approval of previous meeting minutes

HEDIS Gaps in Care

- List of gaps being sent to sites to address at appointment or call and make appointment
- 2 diabetic eye clinics scheduled: 6/18 at the Village and 6/25 at Saluda
- Mammogram van coming from AnMed on 6/12/19
- Working with Self to schedule their mobile unit

Presentation of Initial Risk Management Assessment

- Same document as presented to the board last meeting
- Discussion of risks and mitigating factors
- No suggestions for changes or edits

Next meeting tentatively scheduled for 8/6/19

Compliance

Peer review

Spring 2019 reviews all in, just need to be compiled and presented.

Patient Satisfaction Survey

Received from sites and tallied, to be presented in coming months

Ready to send out a new survey – investigating options

Dismissals for the month

0 for this month – 2 pending

Delinquent notes

None significant this month

Risk Management



Meeting June 18, 2019

Primary objective: **Quarterly Risk Assessment**

Risk Assessment done during the meeting

Two quarterly risk assessments for the year so far

Discussion:

- Upcoming provider coding training and possible clinical staff coding training

- New procedure for peer confirmation of meds administered

- Taking advantage of temp monitoring system as power outage notification

- Possible options for back door security at Uptown – mostly around vendor access

Risk Management



Risk Management Goals

- Risk Management Plan ✓
- Risk Management Committee ✓
- Current risk assessment ✓
- Quarterly risk assessments – 2 now completed ✓
- Annual Risk Management Report ✓
- Risk Management Training plan developed and implemented – in progress

Action Items

Credentialing and privileging

- None (yet)