

# Chief Medical Officer's Report

abbreviated for virtual meeting

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SEPTEMBER 28, 2020



# Recruitment and Staffing



## Announcements and Updates

- **Dr. Neeley at Hometown contract through 12/31/2020**

## Current vacancies

- Saluda – filled with Dr. Grate (2 days per week), Dr. Holmes (Wed) and floaters
- LC4 – filled for now with Elizabeth Morris, FNP (hired as a floater)

## Upcoming Vacancies/Resignations

- **Hometown Peds – to be filled by Dr. Daniel Lapp**

## Recruiting/Plans

- **Angela Welch, PA and Chanelle Jackson, FNP hired as floaters**
- Residents interested from MCFM; 0 for 2021
- Regular FP and Peds recruitment meetings

| Clinical Measure   | Where we are | Where we were | Change    | Goal | At Goal?    | Comment                                     |
|--|--------------|---------------|-----------|------|-------------|---|
| Controlled Diabetes  | 62.9%        | 62.6%         | Improving | 60%  | <b>TRUE</b> | Small increase                              |
| Uncontrolled Diabetes  | 25.1%        | 25.4%         | Improving | 20%  | FALSE       | Small decrease                              |
| Hypertension Control   | 60.5%        | 60.5%         | Worsening | 60%  | <b>TRUE</b> | Really flat                                 |
| Cervical Cancer Screening Rate   | 38.9%        | 38.9%         | Worsening | 35%  | <b>TRUE</b> | Also flat                                   |
| Breast Cancer Screening Rate   | 52.5%        | 53.3%         | Worsening | 60%  | FALSE       | Moderate decrease                           |
| Colorectal Cancer Screening Rate   | 46.8%        | 46.2%         | Improving | 47%  | FALSE       | Small increase                              |
| 2 Year Old Vaccination Rates   | 21.6%        | 21.9%         | Worsening | 30%  | FALSE       | Small decrease                              |
| Adolescent Well-Care Visits  | 46.2%        | 46.7%         | Worsening | 50%  | FALSE       | Small decrease                              |
| Well-Child Visits, Age 3-6 yrs   | 58.3%        | 58.5%         | Worsening | 60%  | FALSE       | Small decrease                              |
| Well-Child Visits, 6 before 15 months  | 51.7%        | 60.2%         | Worsening | 55%  | FALSE       | Correction in reporting                     |
| Depression Screening Rates   | 48.6%        | 49.1%         | Worsening | 30%  | <b>TRUE</b> | Small decrease                              |
| Diabetic Eye Exams   | 21.2%        | 18.9%         | Improving | 30%  | FALSE       | Big increase                                |
| Diabetic Kidney Screening  | 67.8%        | 65.9%         | Improving | 80%  | FALSE       | Big increase                                |
| HIV screening - NEW MEASURE  | 24.0%        | 11.3%         | Improving | 20%  | <b>TRUE</b> | Huge increase from baseline just last month |
| <p style="text-align: center;"><b>One reporting problem fixed, another realized and corrected</b><br/> <b>More normalization</b><br/> <b>Still some effects of decreased utilization</b></p> |              |               |           |      |             |   |

# Quality Improvement Committee

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## **Meeting August 25, 2020**

Approval of previous meeting minutes – May 26, 2020

Primary goal of this meeting was to present the Annual Risk Assessment

Simons presented the Annual Risk Assessment to the committee with opportunity for questions and discussion

Next meeting, September 22, 2020

# Risk Management

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## ***Meeting August 18, 2020***

Incident reports since last meeting were reviewed and included prescription errors, falls, agitated patients, vaccine errors. No significant trends but a couple of issues needing investigation.

Reviewed current state assessment – annual training completion remaining unchanged in MedTrainer, but starting process of transition to HealthStream.

Training tool has been changed to HealthStream for new employees, soon to be deployed to all employees

Risk assessment done. No new identified risks added. Other risks updated with current mitigation efforts, such as transitioning to Microsoft 365 for communications security, vaccine temperature issues with refrigerators, persistent coding issues and upcoming coding changes.

Insurance coverage of refrigerated items in pharmacy has been implemented with a “medical endorsement”.

Next meeting date October 20, 2020

# Risk Management

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## Risk Management Goals

- Risk Management Plan ✓
- Risk Management Committee ✓
- Current risk assessment ✓
- Quarterly risk assessments – 4 completed for 2020 ✓
- Annual Risk Management Report presented ✓
- Risk Management Training plan developed and implemented (in transition to all staff) ✓

# Action Items

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## Credentialing and privileging

- **Daniel Lapp, MD, PhD to work at Hometown Pediatrics**
- **Chanelle Jackson, FNP to work as a FM floater**
- **Angela Welch, PA, to work as a pediatric floater**
  
- **Approval of both policies regarding credentialing and privileging of Licensed Independent Providers (LIPs) and non-LIPs**