

Chief Medical Officer's Report

MARCH 26, 2018

DATA FROM 12 MONTHS PRIOR TO ONE MONTH AGO

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Recruitment and Staffing



Current vacancies



- None for LC4!
- Pediatrician for HTP – impending need (for call)
- FP provider for WSFP – impending vacancy for December
- Manager for Quality Improvement and Population Health

Recruiting/Plans

- Dr. Pfeiffer (was LT) has started at LC4
- As of today, Dr. Christa McCann has also started at LC4
- Returning Jo Hammett, FNP, will take over CFFP in Summer
- Peds and FP recruiting continues at full pace
- Interviewing candidates for the MQIPH last week and this week

Production Highlights

Overall for month

- Last month's FP patients per day: 17.4 
- Last month's Peds patients per day: 20.2 

“Real” Range – 9.7 to 25.1 patients per day

- Notables
 - Top producer is (still) Castellone at CFFP
 - Both FP and Peds down mildly this month
 - Migrant is averaging 17+ patients per day for the last two months

Quality/Population Health

Patient-Centered Medical Home (PCMH)

- Organization-wide at level 2, TCC level 3
- Slow start for 2018, but we have a new resource and plan which is very promising!

Meaningful Use

- Successfully Submitted Stage 2 for 2016
- Very little chance of any MU for 2017, but renewed efforts investigating
- Renewed hope for MU for 2018!

Population health

- Care Coordination committee renewing efforts and efficiency
- Increased involvement in staff, more planned
- Interviews underway for new MQIPH
- CIMS dashboard work continues

Quality Measures – Changes in reporting






Changes in reporting quality measures:

- Focused more on UDS and grant measures
- Measure goals updated with latest grant submission
- With UDS in mind, rolling 12 months vs 1 month of patients
- More automated, less manual reporting
- Trying not to change everything, just what is needed
- May take a little time to complete transition

Quality Measures



Control of diabetes (A1C levels)

	Where we are	Where we want to be
 Great! (< 8)	64%	>60% 
 Not so hot (>9 or not done)	26%	<22% 

Larger reporting population, still doing well with controlled, showing a little worse with uncontrolled

Quality Measures

Control of hypertension (blood pressure)

Where we are

Where we want to be



At goal

60%

>60%



Larger reporting population and a small increase!



Quality Measures



Cervical cancer screening (Pap tests)

Where we are

Where we want to be



At goal

36%

>35%



Larger population, slight decrease

Quality Measures



Breast cancer screening (mammograms)

Where we are

Where we want to be



So-so

51%

>70% ?
Not in grant
or UDS...



Slight decrease this month

Quality Measures

Colon cancer screening (colonoscopies)

Where we are

Where we want to be

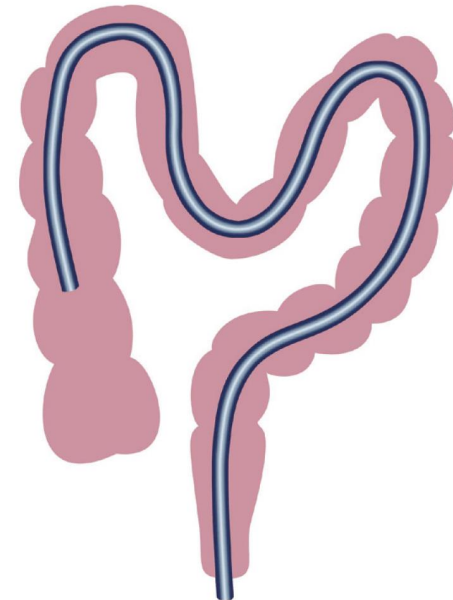


Almost to
(new) goal

43%

>47% **X**

Mild decrease



Quality Measures



Vaccination rates (children)

Where we are

Where we want to be



Normally at goal

??%

>30% (new definition
– again – by UDS)

**Working on new reports...one of the more
complex**

Quality Measures



Appropriate meds for persistent asthmatics

Where we are

Where we want to be



Almost to
(new) goal

72%

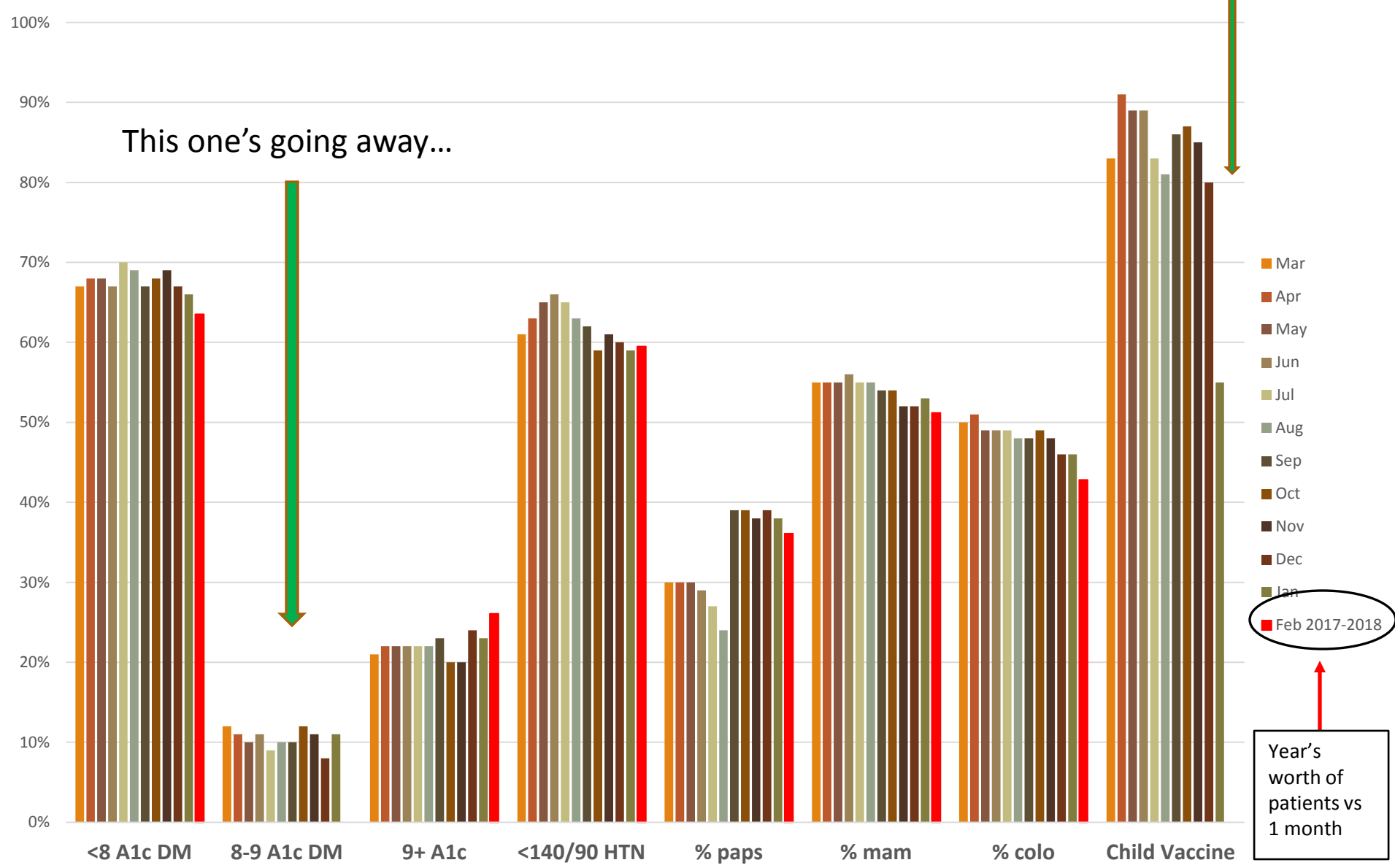
>80% **X**

New reporting, "new" definition

Quality Measures Graph

This one takes some extra work

This one's going away...



Year's worth of patients vs 1 month

Compliance

Peer review

Results all in, hopefully presented in coming months

Patient Satisfaction Survey

Received from sites and tallied. Should be able to present in coming months.

Dismissals for the month

1 for mistrust by provider

Compliance

Delinquent notes – compared to last month

Provider #1 - 0

Provider #2 - 0

Provider #3 – 8 – new problem watching closely -> 177 -> 393

Provider #4 – 3 – old problem resurfaces occasionally -> 10 ->9

Both providers are aware, and Provider #3 has been put on notice that their paycheck is in jeopardy

Action Items

Credentialing and Privileging

Dr. Christa McCann – new physician at LC4

Dr. Viarda Polanco – renewing contract for H-1B and
immigration status