

Chief Medical Officer's Report

MAY 20, 2019

DATA FROM 12 MONTHS PRIOR TO ONE MONTH AGO

Recruitment and Staffing



Announcements and Updates

Current vacancies

- Pediatrician for HTP – immediate need
- Provider for TCC (physician or APP) – immediate need

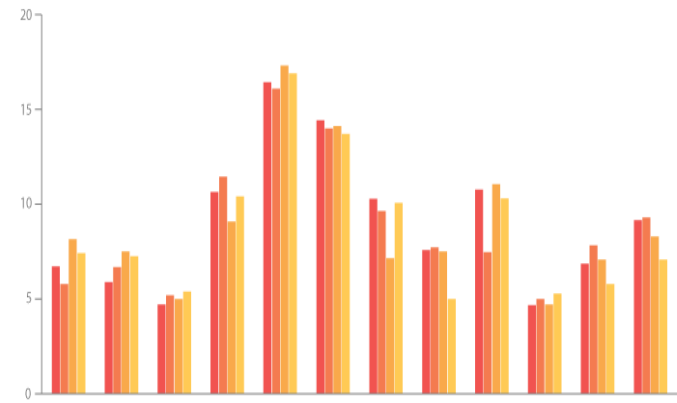
Upcoming Vacancies/Resignations

- Dr. Deborah Grate, Saluda, June 2019 to part-time
- Dr. Jon Berbin, McCormick, October 2019 to part-time
- Dr. Lee Goldstein, Village FP (gyn), July 2019



Recruiting/Plans

- Part-time PA for PRN work only – offer extended and accepted
- LT pediatrician at HTP doing very well – potential long-term candidate
- A few viable Pediatrician candidates available
- Bilingual FNP student interested in Saluda Jan 2020
- Residents interested from MCFM; 1-2 for 2020; 1-2 for 2021
- Regular FP and Peds recruitment meetings

Production Highlights



Overall for month

- Last month's FP patients per day: 15.7 
- Last month's Peds patients per day: 17.4 

“Real” Range – 12.8 to 22.2 patients per day

- Notables
 - Highest producer was **Dahlberg** at Bethany
 - **Ridge Spring** now averaging about 18 or more for 4 months
 - **PFHC** averaged 13.0 for April – highest average since January 2016!

Quality/Population Health



Patient-Centered Medical Home (PCMH)

- Uptown FP now certified, TCC level 3 until Jan 2020
- Organization-wide certification follows, then TCC
- Check-in went well 4/25/19 – for 6 more sites, should be approved soon

Meaningful Use

- Re-evaluating once Epic in place

Population health

- Received award from Molina for “most gaps closed”
- Work continues through strong effort from Director of QI and Population Health

Clinical Quality Metrics – now by handout

Quality Improvement Committee

Quality Improvement Committee Meeting

Next meeting May 28, 2019

Compliance

Peer review

Presented Fall 2018 results. Spring 2019 reviews almost all in.

Patient Satisfaction Survey

Received from sites and tallied, to be presented in coming months

Ready to send out a new survey – investigating options

Dismissals for the month

0 for this month

Compliance

Delinquent notes

New perpetrator – 12 → 13 → 11

Now 2 others with 9-10 charts out.

Providers emailed, along with Directors, **warning of payroll delay once more and explaining changes coming with Epic implementation – need to have old notes done and new ones kept up.**

Risk Management



RMC next meeting June 18, 2019

Risk Management



Risk Management Goals

- Risk Management Plan ✓
- Risk Management Committee ✓
- Current risk assessment ✓
- Quarterly risk assessments – process in development
- Annual Risk Management Report ✓
- Risk Management Training plan developed and implemented – in progress

Action Items

Credentialing and privileging

- Ms. Sarai Graves, PA, to start as a floater, PRN-only provider