



Chief Medical Officer's Report

Prepared for Board meeting September 26, 2022

Quality Metrics



Quality Improvement Committee

Last meeting –

August 23, 2022

Minutes distributed

Next meeting -

October 25, 2022





Peer Review Results

Spring 2022

Peer Review



Methods

- Twice per year
- Every provider reviews 10 charts of a peer provider
- Specialty reviews specialty (FM→FM, Peds→Peds)
- Same general time frame
- Reviews and results are confidential and reviewed by CMO
- Results requiring action items are communicated directly to provider and director of department
- Summary of results presented to both QI Committee and to the board of directors

Peer Review



Areas of focus

- History pertinent to Chief Complaint
- Diagnosis consistent with history and exam
- Medical decision-making process apparent
- Appropriate diagnostic tests
- Standard abbreviations
- Appropriate consultations
- Appropriate treatment
- Follow-up scheduled
- Medication and allergy lists updated
- Relevant health education presented
- Billing review

Peer Review



End result of review

- Compliance with medical standards
 - Yes, No or Reservations
- Comments regarding management, outcomes, issues, concerns and general negative or positive impressions
- Chief Medical Officer review and recommendations
 - Email to every provider summarizing results
 - Directed email or conversation with department head about specific findings
 - Action items including more frequent reviews and/or additional training

Peer Review Spring 2022



Results

- 38 out of 39 providers reviewed, 1 review was lost
- Providers **non-compliant** with standards of care and documentation = 0
- Providers passing with **Reservation** regarding standards of care = 0
- Providers with no issues found at all = 11

Peer Review Spring 2022



Issues found from most prevalent to least:

1. Coding issues – mostly under-coding
2. Missing documentation of patient education
3. Med and allergy lists not obviously up to date
4. Documenting appropriate follow-up
5. Specific clinical suggestions/concerns
6. Appropriate treatment for problem
7. Incorrect diagnosis code or incorrect diagnosis order
8. History in note related to complaints

Peer Review Spring 2022



Action items:

- No increased rate of review for any provider
- ***Every provider*** will receive an email with the summary of PR findings, including any specific clinical items that were identified
- General email will go out, addressing most common findings and some easy solutions
- Will continue to work on providing coding resources and feedback



Risk Management

Risk Management Committee

Meeting August 23, 2022

Minutes distributed

Next meeting –

October 18, 2022



Risk Management



Currently undergoing

“Focused Educational Opportunity”

with HRSA regarding risk management policies and procedures

Evaluating and suggesting edits in

- Risk Management Plan
- Risk Management Training Plan
- Lab Tracking Policy and Procedure

Risk Management Goals



- Risk Management Plan ✓
- Regular Risk Management Committee meetings ✓
- Current risk assessment ✓
- Quarterly risk assessments – 4 completed for 2022 ✓
- Annual Risk Management Report – ✓

Presented July 2022

- Risk Management Training plan in place ✓



Action Items

Appointment and granting of privileges

none

Update

HIV grant application **unsuccessful**

Another grant opportunity is pending