

Carolina Health Centers



Meeting Minutes by:

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Board of Directors Meeting

Date: June 23rd, 2025

Attending Chair: Abby Banks

Board of Directors:			Staff		
Name:	Present	Absent	Name:	Present	Absent
Banks, Abby – Chairperson	X		Veer, Sue	X	
Bishop, Johanna	X		Simons, Locke	X	
Britt, John – Vice Chair	X		Ferguson, Miriam	X	
Brown, Rodriguis	X		Mellette, Dominic	X	
Bullard, Greg (ex-officio)	X		Clem, Chris	X	
Ferguson, Gail	X		Manner, Rachel	X	
Gale, Julian	X		Jones, Takeria	X	
Jennings, Sojourner	X				
Kapetanacos, Kimberly	X		Guests:		
Luna, Mario		X			
O’Neal, Malcolm	X				
Otabor, David	X				
Ramage, Bonnie (Boo)	X				

<u>Agenda Item</u>		<u>Discussion</u>	<u>Decision/Action</u>
Call to Order	Abby Banks	Ms. Banks called the meeting to order at 6:01pm	
Invocation	John Britt	lead with a brief invocation.	
Attendance	Takeria Jones	The quorum was confirmed.	
Approval of Board Minutes		Approval of May 2025 Meeting Minutes.	Unanimously approved on a motion by Rod Brown and seconded by Sojourner Jennings.

Leadership Team Reports:

President’s Report (Monthly)	Sue Veer	Ms. Veer started her monthly reports by: Advocacy and Health Policy Federal Focus	
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		<ul style="list-style-type: none"> • The biggest concern for NACHC is Medicaid, regarding the big beautiful bill. Changes to Medicaid are expected to impact enrollment and revenue from Medicaid. • NACHC Board of Directors spent two days evaluating proposals for gap funding. • The FY26 budget request for the new Administration for a Healthy America was released. This proposes to eliminate 15 other workforces. • Ms. Veer showed a graphic to show who we are (branding). We have an extensive history of tracking, reporting and improving clinical health outcomes. \$59.1 billion in savings overall in our health care delivery system! • We still have bipartisan support in healthcare. • The oversight of the 340B Program has been transferred from HRSA (Health Resources & Services Administration) to CMS (Centers for Medicare & Medicaid Services). We don't know if CMS will favor the states rather than the contribution that 340B makes to the health care delivery system. • Senate Leader Thune's Health Policy Legislative Advisor is serving as a CHC panelist the 340B Coalition Summer Conference. • Ms. Veer served as a panelist on a webinar on federal affairs hosted by 340B Report. <p>Strategic and Operational Updates</p> <ul style="list-style-type: none"> • On July 7th, CHC first ever CHRO will be joining the executive team at Carolina Health Centers! <ul style="list-style-type: none"> ○ He is the former Vice President of Human Resources for CommUnity Health 	
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		<p>Centers in Austin Texas.</p> <ul style="list-style-type: none"> ○ His first project will be aligning the roles and responsibilities in his department. ● Compliance has now been moved to the Operation Department. They have selected an Interim Chief Compliance Officer. ● CHC has been serving a lawsuit for \$1.2 million. The Office of General Counsel is handling the lawsuit. ● Hoping for Senator Graham’s office support in Lauren’s Project. ● Planning on doing the Laurens Project ceremonial groundbreaking the week of NHCW (August 3rd-9th). ● The Annual Meeting 2025 is in September. The current slate of officers only has one more year. <p>External Partnerships, Affiliation, and Civic Activities</p> <ul style="list-style-type: none"> ● Ms. Veer also attended the NACHC Board of Directors meeting virtually and the meeting was 10 hours long. ● Ms. Veer is unable to attend the SCPHCA Strategic Planning Session, Rachel Manner will represent CHC in this meeting instead. ● Dr. Dominic Mellette and Ms. Veer have both waived their 340B Coalition 2025 summer Conference due to participation. <p>A copy of the full report will be retained with the official copy of the minutes.</p>	
<p>Organizational Performance Report (Monthly)</p>	<p>Chris Clem, CPA</p>	<p>Chris Clem provided the monthly Organizational Performance Report by covering the Total Encounters, Average Visits, Collections, Days in Total Accounts Receivable,</p>	

		<p>Prescriptions Filed, FQHC Vs. Retail, Profit/Loss, and Cash on Hand.</p> <ul style="list-style-type: none"> • Pediatrics encounters are 3,000 per month. The reason for slight decline in pediatrics due to shortage in providers. • Medicaid averages around 35%. • There is a push between April and May for getting money in the door before the end of the fiscal year. • We are expecting to see AR days go down due to collecting outstanding monies. • 29,960 total prescriptions, 13,000 of those were 340B (43%). • Operating days cash in hand – 51 days. • Currently working with Shanna Barnett for a detailed analysis of each department. • 54% is our total revenue, due to the cost of our providers and our staff. • One outstanding loan due to TCC renovations. <p>A copy of the full report will be retained with the official copy of the minutes.</p>	
<p>CMO Report (Monthly)</p>	<p>Dr. Locke Simons</p>	<p>Dr. Simons has presented the board with his monthly CMO Report.</p> <ul style="list-style-type: none"> • The quality metrics overall are improving, except for immunizations. • The QI Committee next meeting is on June 24th. The Outgoing outcomes are: <ul style="list-style-type: none"> ○ Roster management (PCP Panels) ○ Flu shot initiative ○ Provider Enhancement Program • The Risk Management 	

		<p>Committee next meeting is on August 19th. The outcomes are:</p> <ul style="list-style-type: none"> ○ Labels for sample meds ○ Colorectal cancer screening primer and review of workflows ○ Implementing an electronic incident report system. Soon to be implemented in 4 -6 weeks. ○ 89.2% YTD training completion. ● Dr. Simons presented his usual Risk Management dashboard and Behavioral Health charts. Ms. Veer suggested that the charts should show which of these BH visits are billable. <p>No action items were presented at this time.</p> <p>A copy of the full report will be retained with the official copy of the minutes.</p>	
<p>Quarterly Report: Department of Pharmacy</p>	<p>Dominic Mellette, PharmD</p>	<p>Dr. Dominic Mellette started off his quarterly reports by discussing:</p> <ul style="list-style-type: none"> ● Manufacturers are pushing hard on the 340B rebate model. They want pharmacies to purchase everything at a normal retail price, process prescriptions and then wait for a rebate on the back end. ● HHS (Health and Human Services) has submitted proposed 340B rebate guidance to OMB (Office of Management and Budget) for review. No one knows what is in this guide. This could be a small win for us. ● Our pharmacies have been voted by the Index Journal Reader's Choice Awards for Best Pharmacy for 12 years in a row! 	

		A copy of the full report will be retained with the official copy of the minutes.	
Distribution Only:	I. President's Report II. Quality and Population Health Measures III. Monthly RX Dashboard		
<u>Committee Reports:</u>			
Executive Committee	Abby Banks	No Report.	
Development and Advocacy Committee	David Otabor	Included in the Standing Agenda Items.	
Finance Committee	Boo Ramage	Mrs. Ramage has announced that we have secured a loan for Lauren's Project for First Citizens Bank.	
Strategic and Program Planning Committee	Julian Gale	No Report.	
<u>Discussion Action Items:</u> Standing Agenda items			
Development, Communications, And Grassroots Advocacy Report	Rachel Manner	<p>Mrs. Manner explained to the board members how important advocacy is and encouraged them to reach out to congress.</p> <ul style="list-style-type: none"> • The Development Team is assisting Abbeville County Library – Theory Project to supply feminine products. • There was a free HIV Testing event held on June 20th by the Infectious Disease Department. The next Free HIV Testing event is with partnerships with Walgreens on June 27th, 10am – 3pm. • David Otabor is working on a board campaign from a marketing standpoint. • Working around Congresswoman Sheri Briggs schedule for the ceremonial groundbreaking. • Rachael Arnold is doing Leadership Laurens. This will get us involved in other chambers. We are bigger than just Greenwood. • Mrs. Manner is also looking for 	

		ways to diversify our funding and encourage the board members to her out to her if they have any ideas or suggestions.	
Review of Corporate Policies	No Report.		
Old Business	No Report.		
New Business	No Report.		
Next Meeting	July 28, 2025	The next regular meeting of the Board of Directors for Carolina Health Centers will be on July 28th, 2025, at 6pm. The Development and Advocacy Committee (Preparation for 2025 Annual Meeting and Elections) will be held prior to the Board of Directors Meeting at 5pm.	
Adjournment			The board unanimously voted to adjourn on a motion by Boo Ramage second by John Britt.
Board Chairman Abby Banks	Electronic Signature		