

Carolina Health Centers, Inc.
Quality Improvement Committee Meeting
6/24/25
Minutes

TEAMS MEETING

Members Present:

x	Locke Simons, CMO, Chair		Jason Dahlberg MD, DSS (P)
X	Natasha Johnson, DQPH, Co-Chair	x	Christine Gray, MD-Chief of Peds (P)
x	Jessica Strutton RN, EHR CS		Sarah Rudder, FNP, CFFP
x	Nikki Richard, RN, DOCS		Lisa Gilmer, Revenue Cycle Mgr.(P)
x	Derek Bannister, PA of FM		Pam Battle, Lab Coordinator (P)
x	Jessica Brock, PA of Peds		Nicole Calhoun, RN Case Manager
	Dr. Edison		Jeralynn Mills, PSR Coord, VFP
x	Sirena McCowan, CMA	x	Shulundia Moore, PSR Coord, LC4 2023
	Amanda Salter, RN, PFHC		Amairani Correa (QI)
	Jessica Jacobs, MA, DOBH (P)		Rosario Marquez, PSR, SFP
	NaToya Leverette, Pop Health Spec (QI)	x	Ally Hale, MMS, PA-C 2023
	Lisa Warren, RT(r), CMA, RSFP	x	Mary Cooper, LPN (QI)
	Jessica Moore 2024	x	Morgan Bowen 2024
	Noelle Lowe 2024		Kesha Houston (QI)
	Valerie Moore 2024		Ana Jaramillo (QI)
x	Brandi Beard 2024		Sarah Dorn (QI)
x	Denecka Agnew (QI)		Emily Olmstead (QI)
x	Daniel Lapp MD 2024	x	Christy Irons NP, 2024
	Lance Braye MD 2024 DIR FP (P)		Ashley Smith, 2024
x	Latitia Jones		April Hunt 2024 SFP (Going to TCC 3/3/2025)
x	Bonnie Lee Peds Clinical Director	x	Miriam Ferguson COO
x	Chris Clem CFO		

QI Committee Strategic Planning

CHC's Quality Improvement Plan (QIP) is a comprehensive program used to assess clinical quality and risk issues on a continuous basis. The goal of the QIP is to objectively and systematically monitor and evaluate the health center's service performance, as well as

potential risks incurred in the implementation of all services. This includes resolving problems, addressing deficiencies, and improving clinical care.

- 1) The meeting was called to order by: Natasha Johnson 12:20
- 2) Approval of Minutes: Locke Simons, Bonnie Lee
- 3) Role was taken and is reflected above.

Topics Discussed

Introductions

Natasha introduced Miriam Ferguson, who is joining the Qi committee meetings, and Chris Clem, the new CFO.

Quality metrics

Natasha presented the quality metrics from April to June, noting improvements in most metrics, especially in diabetes management.

Jessica is working on getting patients assigned to their PCPs and will start sending out a scorecard for Pediatrics once the providers feel comfortable with the quality metrics.

Breast cancer screening

Natasha mentioned that the breast cancer screening rate has increased significantly, and the imaging center will schedule screenings for anyone in town due to the breakdown of the self-bus.

Natasha and Locke discussed the issue of tentative breast cancer screenings and the need to confirm and clean up the tentative results in health maintenance.

Natasha mentioned that Nikki is sending out the list of tentative breast cancer screenings to clinical staff to confirm and clean up the results.

Vaccination rates

Natasha discussed the two-year-old vaccination rates and mentioned sending emails to Doctor Gray, Jessica, and Bonnie to start discussing strategies before flu season.

Natasha invited suggestions for improving vaccination rates and encouraged participants to share ideas in the chat.

Well-child visits

Natasha mentioned a small decrease in well-child visits for ages 3 to 21 and discussed the possibility of a well-child visit clinic despite the shortage of pediatric providers.

Diabetic eye exams

Natasha explained the issue with diabetic eye exams billing and mentioned that a new process is in place so insurance can capture the exams.

Chronic kidney screening

Natasha mentioned that chronic kidney screening rates are increasing, and they are moving towards their goal.

HIV screening

Natasha and Locke discussed the increase in HIV screening rates.

Care everywhere work queue

Natasha and Valerie discussed the care everywhere work queue and the need for clinical staff to work on it to improve the workflow

- The next meeting 8 /26/2025

Meeting adjourned 1:03 pm



Natasha Johnson
Director of Quality and Population Health